



ศูนย์เทคโนโลยีสารสนเทศและการสื่อสาร สป.มท.
Information and Communication Technology Center.

SAMART

IP Telephony

CUCM Self Care Portal

สำนักงานปลัดกระทรวงมหาดไทย

- Sign Cisco Unified Communications Self Care Portal
- ใส่ IP Address ของ CUCM บน Web Browser
- เลือก Cisco Unified Communication Self Care Portal



Installed Applications

- Cisco Unified Communications Manager
- Cisco Unified Communications Self Care Portal

Cryptographic Features

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If you require further assistance please contact us by sending email to export@cisco.com.

- Sign Cisco Unified Communications Self Care Portal

Cisco Unified Communications
Self Care Portal

Username
Password

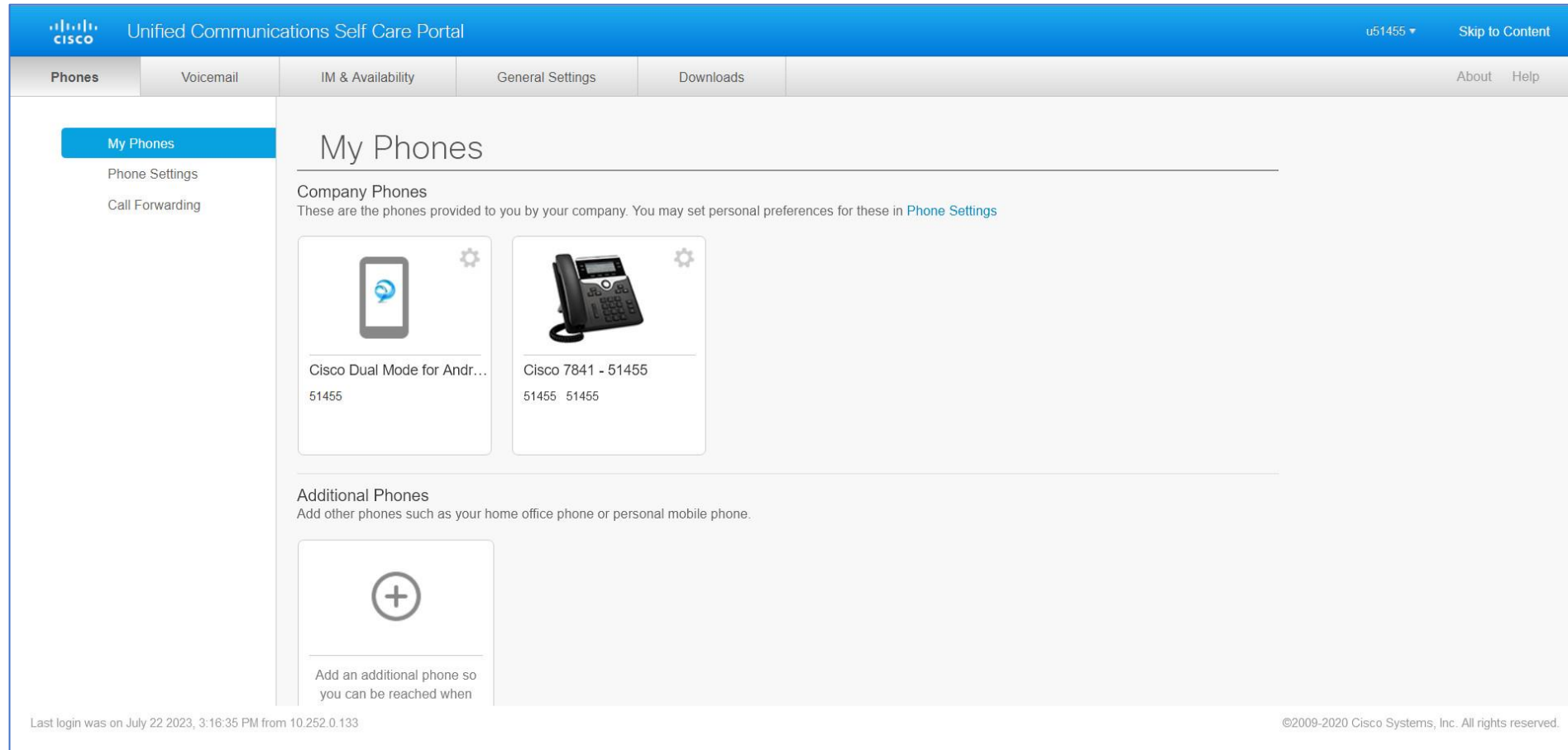
Sign In

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- ใส่ Username
- ใส่ Password
- เลือก Sign In

- My Phones

- แสดง Profile Phone ที่มีใช้งานอยู่ภายใต้ Username ที่ Sign In



- Phone Settings
 - ตั้งค่าโทรศัพท์เบื้องต้น



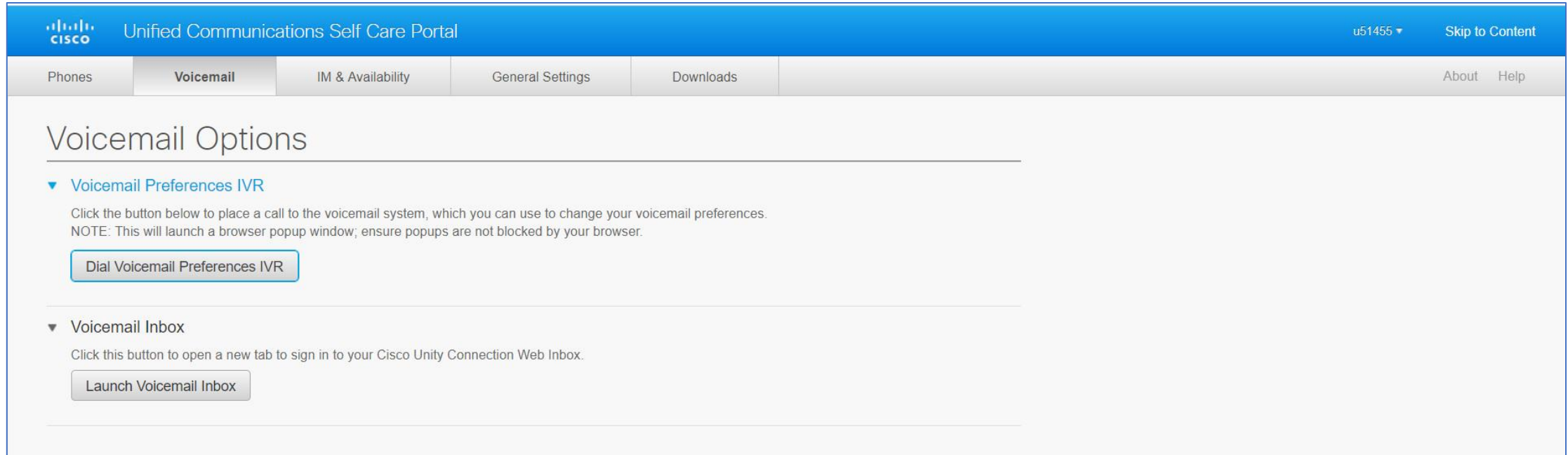
The screenshot displays the Cisco Unified Communications Self Care Portal interface. At the top, the Cisco logo and the text "Unified Communications Self Care Portal" are visible, along with a user ID "u51455" and a "Skip to Content" link. Below this is a navigation bar with tabs for "Phones", "Voicemail", "IM & Availability", "General Settings", and "Downloads". The "Phones" tab is selected, and a sub-menu on the left shows "My Phones", "Phone Settings" (highlighted in blue), and "Call Forwarding". The main content area is titled "Phone Settings" and contains a list of options: "Speed Dial Numbers", "Services", "Ring Settings", "Voicemail Notification Settings" (highlighted in blue), "Call History", and "Phone Contacts".

- Call Forwarding

- ตั้งค่าและแก้ไข Call Forwarding

The screenshot shows the Cisco Unified Communications Self Care Portal interface. The top navigation bar includes the Cisco logo, the page title "Unified Communications Self Care Portal", the user ID "u51455", and a "Skip to Content" link. Below this is a secondary navigation bar with tabs for "Phones", "Voicemail", "IM & Availability", "General Settings", and "Downloads", along with "About" and "Help" links. The left sidebar contains a menu with "My Phones", "Phone Settings", and "Call Forwarding" (which is highlighted). The main content area is titled "Call Forwarding" and displays settings for extension "51455/Internal_PT". There is a checkbox labeled "Forward all calls to:" followed by a dropdown menu currently set to "Voicemail". Below this is a link for "Advanced calling rules".

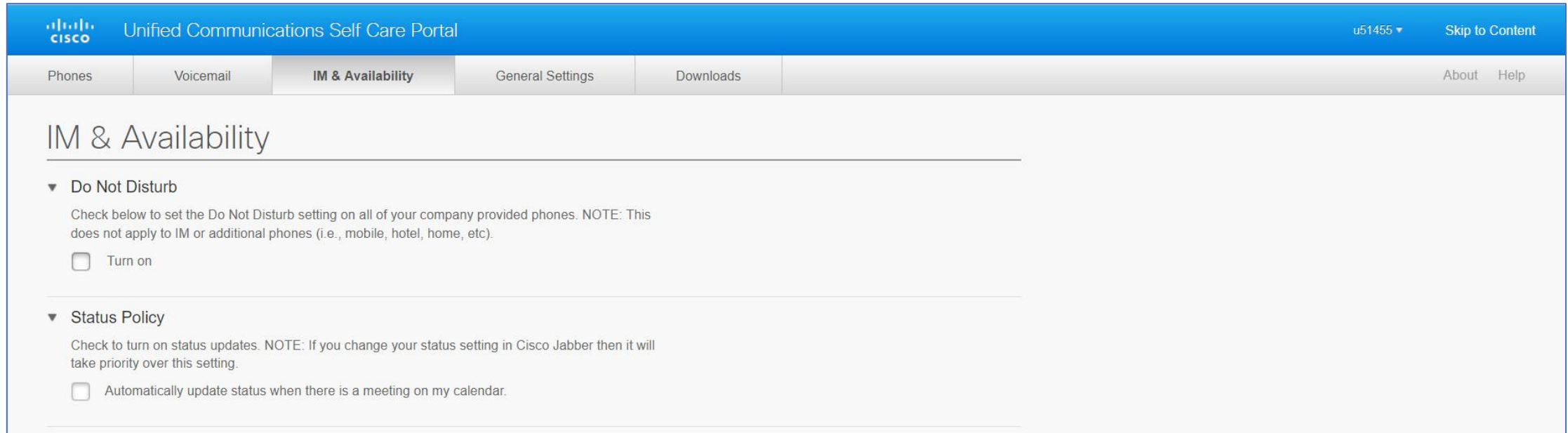
- Voicemail



The screenshot shows the Cisco Unified Communications Self Care Portal interface. At the top, there is a blue header with the Cisco logo and the text "Unified Communications Self Care Portal". On the right side of the header, there is a user ID "u51455" and a "Skip to Content" link. Below the header is a navigation menu with tabs for "Phones", "Voicemail", "IM & Availability", "General Settings", and "Downloads". On the far right of the navigation menu are links for "About" and "Help". The main content area is titled "Voicemail Options" and contains two sections:

- Voicemail Preferences IVR**: A section with a downward arrow icon. It contains the text: "Click the button below to place a call to the voicemail system, which you can use to change your voicemail preferences. NOTE: This will launch a browser popup window; ensure popups are not blocked by your browser." Below this text is a button labeled "Dial Voicemail Preferences IVR".
- Voicemail Inbox**: A section with a downward arrow icon. It contains the text: "Click this button to open a new tab to sign in to your Cisco Unity Connection Web Inbox." Below this text is a button labeled "Launch Voicemail Inbox".

- IM & Availability



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IM & Availability

▼ **Do Not Disturb**

Check below to set the Do Not Disturb setting on all of your company provided phones. NOTE: This does not apply to IM or additional phones (i.e., mobile, hotel, home, etc).

Turn on

▼ **Status Policy**

Check to turn on status updates. NOTE: If you change your status setting in Cisco Jabber then it will take priority over this setting.

Automatically update status when there is a meeting on my calendar.

- General Settings

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General Settings

▼ Language
Use the dropdown to set the phone display language.

Display Language:

▼ Client/Portal Password
The new password must be between 1 and 256 characters in length and cannot contain any spaces. To submit the new password, both fields must match exactly.

New Password:

Confirm New Password:

- Download

The screenshot shows the Cisco Unified Communications Self Care Portal interface. At the top, there is a blue header with the Cisco logo and the text "Unified Communications Self Care Portal". On the right side of the header, there is a version number "u51455" and a "Skip to Content" link. Below the header is a navigation menu with tabs for "Phones", "Voicemail", "IM & Availability", "General Settings", "Downloads", "About", and "Help". The "Downloads" tab is currently selected. The main content area is titled "Downloads" and contains a sub-header "Downloads available below can be used to manage additional aspects of the Cisco Unified Call Manager." Below this, there is a card for "Cisco Unified CM Assistant Console". The card includes a "Download" button, a "Hide details" link, and a "Description" section. The description states: "Cisco Unified CM Assistant Console is an application that provides the job-specific tools and display capabilities for allowing assistants to efficiently handle calls for a manager in a business environment. The assistant console, a client-server java application, can be installed on a PC that runs Windows 2000, Windows XP, Windows Vista, or Windows 7 and can be used for connecting to the Cisco Unified Communications Manager IP Manager Assistant (IPMA) Service. Multiple assistant consoles can connect to a single Cisco Unified CM IPMA Service." To the right of the description, there is a "System Requirements" section that lists "Windows 2000 or later".



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Thanks and Regards.

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